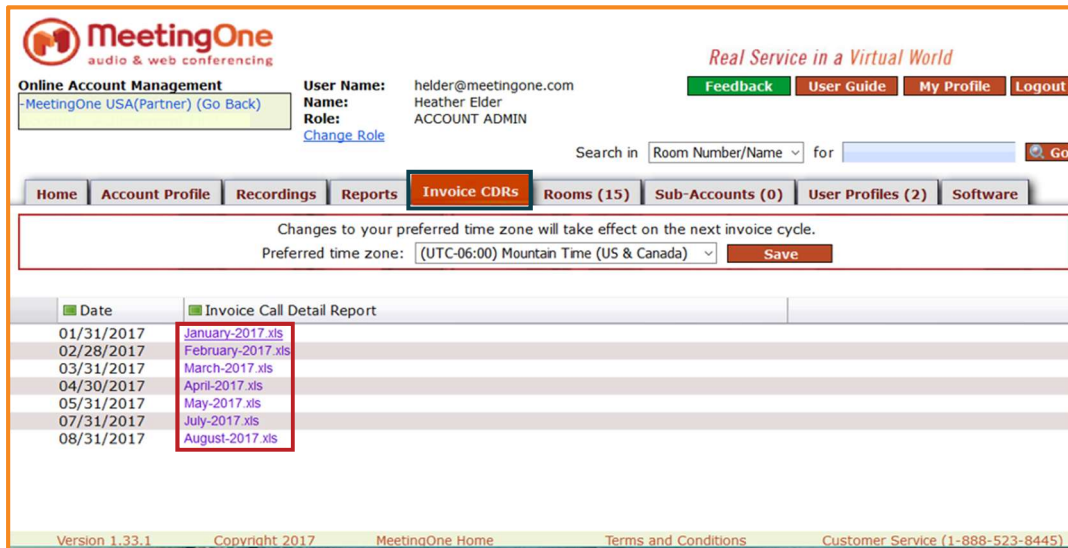# Invoice CDRs (Call Detail Reports)

OAM (Online Account Management) allows you to view and download usage and billing reports for your Room(s). CDRs provide supporting details to your monthly invoice and are available at the beginning of each month.
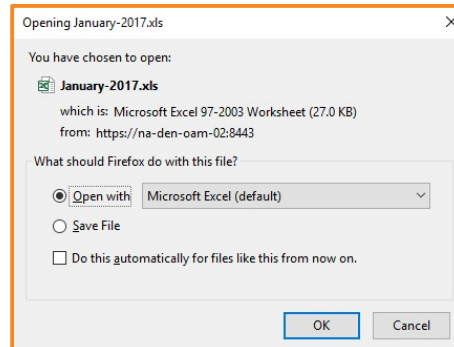
Access Invoice CDRs

- Click the **Invoice CDRs** Tab
    - A list of Reports will appear by month
    - Click on the Month you wish to view
    - Choose to open or save the file
        - You MUST turn off pop-up blockers for this to work
    - A complete detailed list will open or save to your PC with specific details of every call for that month!

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	Room Number	Date/Time	Connect Time	Disconnect	Cardholder	Billing Code	Services	Dialed Number	Name	Minut	Call	Charge	USF Fee	CCRF Fee	Report Type	Total
2	123456748	4/6/2017 14:33	2:33:20 PM	2:35:16 PM	Janet Meeting	Unallocated	Audio Conferencing	8888888888	Janet's Line	2	dial-in	$0.07	$0.01	$0.01	Domestic	$0.09
3	123456748	4/14/2017 11:49	11:59:43 AM	1:01:10 PM	Janet Meeting	Unallocated	Audio Conferencing	13033333333	Sara	62	dial-out	$2.17	$0.38	$0.17	Domestic	$2.72
4	Grand Total									64		$2.24	$0.39	$0.18		$2.81